

Homeless Management Information System (HMIS)

In coordination with the Tennessee Valley Coalition for the Homeless

We collect personal information directly from you to enter into a computer system called HMIS (Homeless Management Information System). Many agencies that provide assistance use this computer system to gather information about clients that are homeless or at risk of homelessness.

We are required to collect some personal information through organizations that help fund this program. The personal information that we collect is important to run our programs, to improve services for homeless and those facing homelessness, and to better understand the needs of our clients in our community.

We only collect information that we consider to be appropriate. You are not required to provide this information. However, without your information, we may not be able to fully assist your needs. All information provided is safeguarded and held under tightest security.

You have a right to review the personal information that we have about you. If you find mistakes, you can ask us to correct them. You have a right to file a complaint if you feel that your data privacy rights have been violated.

Please tell our staff if you have questions. If requested, our staff will provide you with a copy of our HMIS Consent Form.