

# Homeless Management Information System



## What is HMIS?

HMIS is a community-wide online database used by agencies that provide services to persons experiencing homelessness. HMIS is used by the 12 counties within the TN Valley Continuum of Care (CoC) to provide our CoC with an unduplicated count of our homeless population and with data about services provided and services needed. By cooperating together in one central system, our agencies can track a client's progress and determine if additional services are needed or if the client has taken advantage of the system. TVCH administers the database and provides it free of charge to our partner agencies.

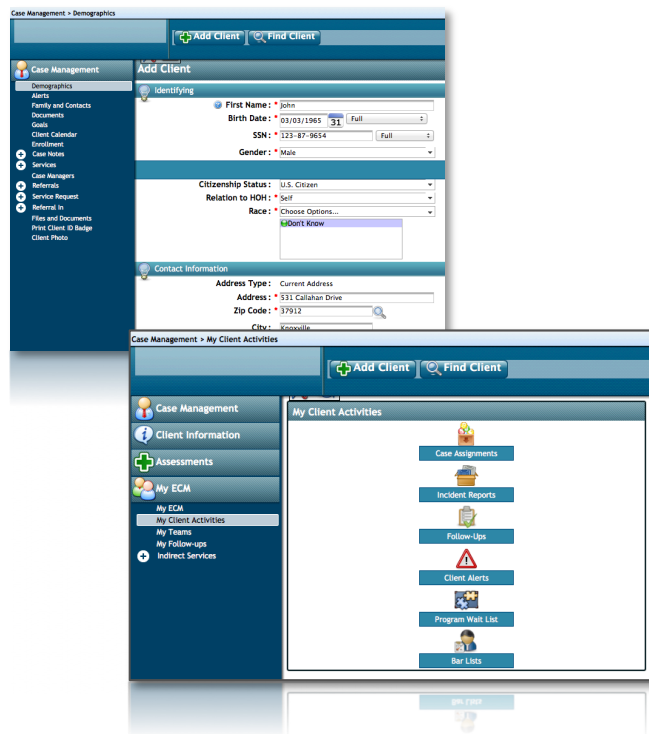
## Why Should You Use HMIS?

- Easy to use intakes, assessments & case management tools.
- All data is confidential and remains under the strictest quality controls. The executive director of each agency that enters into the system determines access to data.
- Follow a client throughout the assistance process, determine if the client is receiving all the services possible from all agencies or find out if the client has taken advantage of the system
- Use data to tell your story, produce reports, graphs, and valuable information that assists with grant applications and funder reports
- Free training – ongoing group trainings and onsite trainings at your agency
- Technical assistance is just a phone call or email away from your TVCH HMIS Administrator and System Analyst

## Who Uses HMIS?

In order to be competitive for homeless funding administered by the U.S. Department of Housing and Urban Development (HUD), Tennessee Housing Development Agency (THDA), and other funders, TVCH must have HMIS implemented in our continuum, and Congress mandates it. If your agency receives certain HUD or THDA funding, you are required to use this system. HUD wants every residential homeless program to be on HMIS whether it receives funding or not. Our HMIS database numbers are used to determine our homeless rate and the needs in our communities.

**Everyone benefits from HMIS...  
Your client, your agency, our counties,  
and our state. When we can show  
the need through valuable  
and unduplicated numbers, we can  
Conserve our efforts and prove  
the need for additional resources!**



**By cooperating together in our HMIS database, the partners of TVCH can:**

- Show the true picture of homelessness in our twelve counties
- Provide for the wellbeing of each client
- Identify the unmet needs
- Make a positive influence within federal, state, and local public policy in order to increase funding for our area