



The mission of the Tennessee Valley Continuum of Care is to foster collaborative efforts that enhance awareness and create solutions to prevent, reduce, and alleviate homelessness in our region.

ANDERSON • BLOUNT • CAMPBELL • CLAIBORNE • COCKE • GRAINGER • HAMBLLEN • JEFFERSON • LOUDON • MONROE • SEVIER • UNION

August 1st, 2023

Partner Spotlight



Rita Barrett

Creating Homes Initiative: Regional Housing Facilitator

rita.barrett@westcare.com

New Business:



CoC Successes & Partner News/Updates

New Business:



CoC Updates

NOFO!!

CoC Data Reports

GRADE BASED ON COUNT FOR EACH ELEMENT:	HUD UDE ONLY	Additional ONLY	HUD Verification ONLY	OVERALL
	B	B	B	B
	93.89%	93.72%	92.23%	93.50%

Top 3 Monthly Data Quality Errors

Length of Previous Stay

Relationship to Head of Household

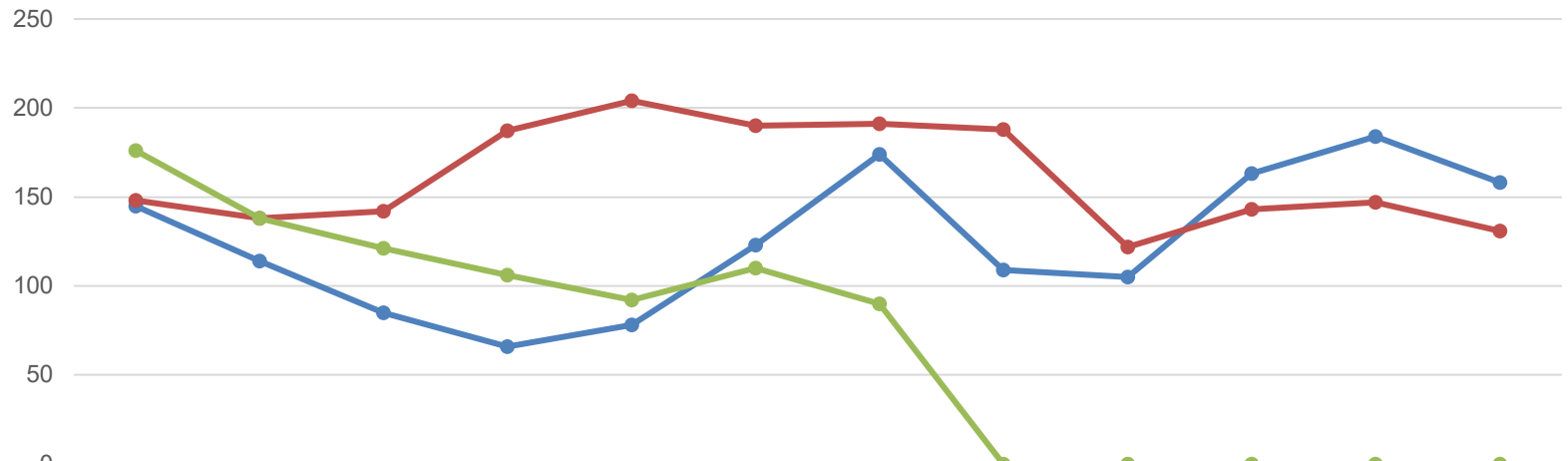
HUD Verification Tables

WHY?

CoC Data Reports



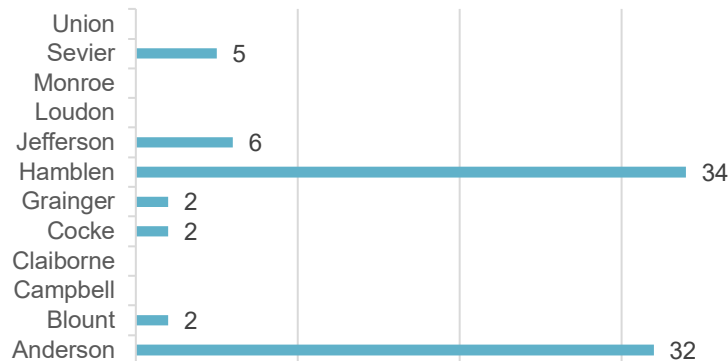
Total CES Participation



	January	February	March	April	May	June	July	August	September	October	November	December
2021	145	114	85	66	78	123	174	109	105	163	184	158
2022	148	138	142	187	204	190	191	188	122	143	147	131
2023	176	138	121	106	92	110	90					

CoC Data Reports

CES by County for the Previous Month



**90 Coordinated Entry
program intakes**

**1683 Unduplicated
individuals served in July**

Help Line IVR System

**549 Help Line
phone calls in July.**

Avg. 18 calls per day

Name	Total Calls	Avg. Calls/Day
ARCH	32	1.03
Buffalo Valley	23	0.74
Chatanooga	36	1.16
HART	16	0.52
Knox	58	1.87
Memphis	5	0.16
Nashville-Murfreesboro	21	0.68
TN Homeless Solutions	8	0.26
TVCH	223	7.19
No Answer	127	4.23

CoC Committees



HMIS & Data Management –Andy O’Quinn –
andy.oquinn@oakridgetorch.org

Coordinated Entry –Aaron Davies –
aaron.davies@mcnabb.org

Rank & Review –Allie Cohn –cohnab@ridgeview.com

PIT/HIC –Nikki Lynn –nlynn@tvceh.org
Meetings to resume in August

Homeless Awareness & Advocacy –Katelyn Mcguire –
kmcguire@tvceh.org

Old Business



In-Person Meeting –
August 1st @ 10 am
United Way of Greater Knoxville
1301 Hannah Ave, Knoxville, TN 37921

Discussion/Questions

What programs/solutions to homelessness has your community implemented with positive impact?

Thank you for attending!



Proud CoC Members



COC August 2023 Minutes

08/01/2023

Members Present:

Micah Barnwell | Cherokee Health
Jan Cagle | Ridgeview
Allie Cohn | Creating Homes Initiative – Ridgeview
Aaron Davies | HRMC
Karen Ferguson | TVCH
Brandon Harris | TVCH
Sascha Henderson | Creating Homes Initiative – McNabb
Kennith Hawkins | Choice Health Network Positive Living
Tiffany Higgenbotham | VA
Albrianna Jenkins | Community Member
Hollan Kasper | Oak Ridge Housing Authority
Nikki Lynn | TVCH
Matt Magrans-Tillery | Cherokee Health
Katelyn McGuire | TVCH
Sandra Mooney | National Health Care for the Homeless Council
Andy O'Quinn | TORCH
Samantha Peach | Clinch Powell
Melina Politte | Haven House
Angela Stolpe | United Way of Blount County
Florence Sutton | VA
Kimberly Terry | TVCH
Katie Williams | Legal Aid of Mid TN & The Cumberland
Montana Yates | VA

Call to Order: Katelyn McGuire – CoC Lead

Called the meeting to order 10:06 a.m.

Welcome: Katelyn McGuire – CoC Lead

Good morning, everyone, thanks for coming. We have been having technical difficulties this morning.

Partner Spotlight: Melina Politte – Haven House Domestic Violence Services Executive Director

We are located in Blount County. We serve all surrounding counties and every state. We have clients that come in from all over.

We are a domestic violence program. We have a shelter aspect to our program, but we also do a lot of outreach. We have a hotline.

There are so many stages to leaving a domestic violence situation, and we try to encapsulate all of that, so that we are a wraparound service.

Domestic violence is an intentional behavior, and the purpose is to establish some kind of power and control over another human. It is a pattern of abusive behavior, threatening behaviors, and it may include physical, which we all know, but also emotional, economic, and sexual. What is happening is the abuser is seeking control of the thoughts, beliefs, and conduct of their intimate partner. They are using a wide range of tactics, from coercive to abusive behaviors, threatening, isolating, manipulation, humiliation, and even using their vulnerabilities against them.

A lot of the people we serve come in and everyone knows the physical side, but it is not just the physical side. A lot of people we serve have never been physically abused, but their life has been threatened. They have been manipulated; they have been isolated from their families. We have served people that have been in a marriage for over 40 years and have never seen the finances. Domestic Violence is not an isolated incident. It is a pattern of behaviors.

Haven House has been in existence for 41 years; we started in 1982. There was abuse going on in our community. The church got together along with our Chilhowee Club and said we need to do something about Domestic Violence. Before it was like the Underground Railroad. The churches would get somebody who was experiencing violence out and then move them along. Then the community came together and said we needed something. We have really grown within our community ever since.

Our mission is to save and change lives impacted by domestic violence through education, prevention, and intervention. Everything we do is filtered through our guiding principles, which are safety, accessibility, compassion, confidentiality, and integrity.

Services that we offer:

- *24-hour hotline:** You can always get one of our staff.
- *Court Support:** We have a court advocate that goes to court. They help people file orders of protection, and then help them through that process.
- *Shelter:** We have an 8 room shelter with 15 beds. We provide food, clothing, and basic needs for them and their children. We get their children enrolled in school. We work with our partner agencies to home our families because they are homeless (once they are moving from Haven House)
- *Safety Planning:** Making sure their phones are not tracking them.
- *Counseling:** Job & mental health counseling.
- *Snap Benefits:** We help people get signed up for snap benefits.
- *Housing Applications:** We help people fill out housing applications.
- *Support Groups:**
- *Outreach Services:** We have an outreach office where people can come and receive domestic violence, counseling, and they can receive all the services that we provide in shelter but at an outreach capacity.

If you would like to get involved with domestic violence one on one training, training for your organization, participate in any of our events, or just want to come and understand what we do, we are open to any of those.

Melina Politte
Executive Director, Haven House
101 W Broadway Ave
Suite 209
Maryville TN 37801
865-983-6818

Tiffany Higgenbotham – VA:

Can you take men that have experienced domestic violence?

Melina Politte – Haven House

Yes. 15% of our clients are men. We do not house men in our shelter, but we house them in other ways. We provide men the same service.

Katelyn McGuire – TVCH

What is the referral process? Do we just call the phone number?

Melina Politte – Haven House

Yes, our hotline number. We will screen. We typically try to screen in versus screen out. We partner with other Domestic Violence Programs.

KTNKAC70552F61D

Do you require a referral if they are coming from out of state?

Melina Politte – Haven House

No, our referral process is really our hotline.

New Business: Katelyn McGuire – CoC Lead

Do we have any agency updates? Does anyone have any events coming up that we can use to support your agency? Any successes that you would like to talk about?

Individual Agency News/Updates:

Tiffany Higgenbotham – VA:

I wanted to introduce our new outreach workers: Montana Yates and Florence Sutton. I'm hopeful that they will be able to go along with you and to each of your counties as time progresses, to do some street outreach. They can also work with clients and come out and visit clients and encampments together or meet in your office.

We do still have our walk-in clinic that is at our office Monday through Friday from one to three.

Allie Cohn - Creating Homes Initiative – Ridgeview:

We have a mobile health unit that serves Campbell and Union County. Campbell County on Tuesdays 9-3. Union County Thursdays 9-3. We just hit our 100 service this month and it has only been out about a month. It is an integrated primary care, behavioral health care, and mobile health unit. There is no appointment necessary. Services are free. This mobile unit goes to Morgan, Scott, and Fentress County. Go to the Ridgeview Website for counties and times.

Jan Cagle – Ridgeview:

We are having our Oak Ridge Fall Classic 5K. It is September 16, 8:30 in the morning. It's a run, walk. We have done it annually for quite a while now. It will be at Melton Hill Lake Park. There is information on our website, and I can also send information to the Coalition.

Katelyn McGuire – TVCH

We were able to get it approved through our funding to open one of our permanent supportive housing programs, and we are able to offer housing to both veterans and non-veterans out of that program now. We have some available spots. If you know anyone who might be eligible for those spots, eligibility requirements, kind of surface level, are chronically homeless and living with a disability. If you know anyone who might be eligible or you want to chat about the possibility of eligibility, feel free to refer to us, and we can do the prescreening information and the prescreening session to see if they are available. If so, we can work on getting them into housing.

Question:

Do they have to have income?

Katelyn McGuire – TVCH

They do not have to have income. There are calculations set out by HUD if they do have income. But other than that, income is not a requirement.

Cherokee Health Matt Magrans-Tillery:

We have a new psych provider coming on board with us at the Maynardville Office. She will be stationed on site, but she will be able to see psychiatry for several different sites. If you have anybody that needs a new psych appointment, or even just getting in, we have availability there. We are also at our Maynardville and Washburn site in Union County and Grainger County taking on new medical patients. Tenn Care has changed quite a bit with their guidelines at post covid protocols, we know people are really trying to get in. If they are having difficulty getting in, please have them call our a centralize access number 1-866-231-4477 #711.

Florence Sutton – VA:

Melina Politte, does Haven House work with other Agencies out of State?

Melina Politte – Haven House

Yes, often.

Also, we are hiring advocate positions within our SafeHouse. Our positions are on Indeed if they know anyone who is wanting to get into our field.

Albrianna Jenkins – Community Member:

\$10,000 grant opportunity due August 2023. Must be submitted by a Gilman Alumni and if funds are received, they can be passed along to a nonprofit. My proposal includes closing the digital divide and allowing resources to reach those who need it most by hosting a Gilman-organized device drive to collect unused mobile devices/technology that would otherwise end up in landfills. [Community partner] would redistribute unused technology with a pre-paid plan for up to xx months including contract to community resources (Uber, Non-profits). Gilman Alumni Changemaker Grant: <https://www.gilmanscholarship.org/alumni/changemaker-award/>. My contact if you have any ideas to support or would like to consider a partnership: ajenki58@utk.edu

CoC Data Report: Nikki Lynn – Director of Data Management TVCH:

This is what is going on with our data reporting. B. We are still out of beat, which is not acceptable at HUD standard.

Top 3 Monthly Data Quality Errors:

1. Length of Previous Stay
This is important because it helps determine chronic homelessness.
2. Relationship to Head of Household
This is where the kids come in. We cannot determine if you are head of household if you are not entering families correctly. This is included on their individual assessments.
3. HUD Verification Tables
They are the tables that you see that have a big green checkmark in the right corner. They want to know income, disability type and health insurance. If there is income for the child, it is important to include it. It is important to mark yes, they have income. Yes, they have no cash benefits. Yes, they have income from disability, but it is required for head of household.

CES by County for the Previous Month:

Union	0
Sevier	5
Monroe	0
Loudon	0
Jefferson	6
Hamblen	34
Grainger	2
Cocke	2
Claiborne	0
Campbell	0
Blount	2
Anderson	32

Monthly Data Reports: HUD UDE ONLY: Grade B Additional Only: Grade B
HUD Verification Only: Grade B Overall: Grade B

90 Coordinated Entry Program Intakes

1,683 Unduplicated Individuals served in July.

549 Help Line phone calls in July.

Avg. 18 calls per day

<u>Name</u>	<u>Total Calls</u>	<u>Avg. Calls/Day</u>
ARCH	32	1.03
Buffalo Valley	23	.74
Chattanooga	36	1.16
HART	16	.52
Knox	58	1.87
Memphis	5	.16
Nashville-Murfreesboro	21	.68
TN Homeless Solutions	8	.26
TVCH	223	7.19
No Answer	127	4.23

Katelyn McGuire – TVCH Executive Director

2023 NOFO Update

*NOFO, Notice and Timeline are available on the website below and were sent via CoC Email Listserv

*Members interested in applying for CoC Program funding, please reach out to Katelyn McGuire at kmcguire@tvceh.org for more information.

* The TVCH website will be updated accordingly to reflect CoC Program Competition information. Please check regularly for updates.

<https://tvchomeless.org/continuum-of-care/cocnofo2023/>

2023 NOFO Timeline

***August 1, 2023** – Any agency interested in applying for CoC Bonus funding or Domestic Violence Bonus funding must provide a written request to the Collaborative Applicant Lead detailing intent to apply. Collaborative Applicant Lead – Tennessee Valley Coalition for the Homeless Executive Director, Katelyn McGuire | kmcguire@tvceh.org | 812-453-0354.

***August 25, 2023** – Agency applications due in e-snaps.

***TBD – Rank and Review Committee** will convene to review individual agency applications and create a priority list of all accepted applications.

***On or before September 15, 2023** – Any applicants not selected to be included in the collaboration Application package will be notified in writing.

***On or before September 24, 2023** – A draft of the CoC Collaborative Application will be publicly posted for CoC review at <https://tvchomeless.org/cocnofo2023>

***September 26, 2023** – TVCoC intends to submit the final and approved Collaborative Application in esnaps. The target date is before the official HUD CoC Program NOFO deadline of September 28, 2023

Anticipated funding available: \$139,892

Applicants can seek funding for new, eligible programs. The amount available for the CoC Bonus is dependent on various factors including TVCOC's overall application score, the new project application local rank as determined by the TVCoC Rank and Review Committee, and quality of the project application. To find more information on the CoC NOFO requirements and CoC Regulations, refer to the 2023 CoC Program NOFO

Eligible categories for CoC Bonus funding are summarized below:

- *PH-PSH projects
- *PH-RRH projects
- *Joint TH/PH-RRH component projects
- *Dedicated HMIS project for the costs at 24 CFR 578.37(a)(4) that may only be carried out by the HMIS Lead, which is the recipient or subrecipient of an HMIS grant and is listed on the HMIS Lead form in the CoC Applicant Profile in e-snaps. Additionally, if the CoC has organizations within its geographic area that are victim service providers, the HMIS Lead, or subrecipient, may request HMIS funds for a comparable database. Victim service providers may also request HMIS funds in their project application budgets to enter data into a comparable database.
- *SSO-CE project to develop or operate a centralized or coordinated assessment system.

Anticipated funding available: \$199,846

Funding is available for projects specifically creating new programs to address the needs of victims and families of those who have experienced domestic violence. CoC Domestic Violence Bonus funding is a nation-wide, competitive opportunity dependent on various factors including TVCOC's overall application score, the new project application local rank as determined by the TVCOC Rank and Review Committee, and quality of the project application. To find more information on the CoC NOFO requirements and CoC Regulations, refer to the 2023 CoC Program NOFO.

Eligible categories for CoC Bonus funding are summarized below:

- *PH-RRH projects dedicated to serving survivors of domestic violence, dating violence, sexual assault, or stalking that are defined as homeless (24 CFR 578.3)
- *Joint TH/PH-RRH component projects defined in section I.B.2.b.(18) of this NOFO dedicated to serving survivors of domestic violence, dating violence, sexual assault, or stalking who are defined as homeless (24 CFR 578.3); or
- *SSO-CE project to implement policies, procedures, and practices that equip the CoC's coordinated entry to better meet the needs of survivors of domestic violence, dating violence, sexual assault, or stalking.

HMIS & Data Management – Andy O'Quinn andy.oquinn@oakridgetorch.org

We would like to come up with a specific mission where we could help everyone use the data for their specific agency.

Coordinated Entry Committee – Aaron Davies aaron.davies@mcnabb.org

I will be stepping down from this position. We are looking for folks that are interested in taking this position.

PIT/HIC Committee – Nikki Lynn nlynn@tvceh.org

I want to start monthly meetings for the next few months to start putting together a framework for rolling out the PIT/HIC in January. Kimberly and I met with Knox County CoC. We will be partnering together. We have the last 10 days in January to conduct the PIT per HUD. We will take one week, and they will take one week. If you are interested, please email me. We need as many folks on board as 12 counties is hard to count.

Rank & Review Committee – Allie Cohn cohnab@ridgeview.com

We will need to meet sometime between August 25 and September 15, so I will be sending out some kind of schedule so that we can determine what works best for the group.

Homeless Awareness & Advocacy Committee – Katelyn McGuire kmcguire@tvceh.org

We are working to hopefully bring in different counties to talk about awareness and advocacy around our neighbors experiencing homelessness. We are planning to have a meeting in September.

The next meeting is:

September 5, 2023, at 10:00 am.

Virtual

Dates for the upcoming COC meeting

October 3, 2023

November 7, 2023, In person

December 2023 – No Meeting

Closing: Katelyn McGuire – CoC Lead

If you are interested in becoming a member of the CoC, please email me at kmcguire@tvceh.org

Katelyn closed the meeting at 11:07 am