

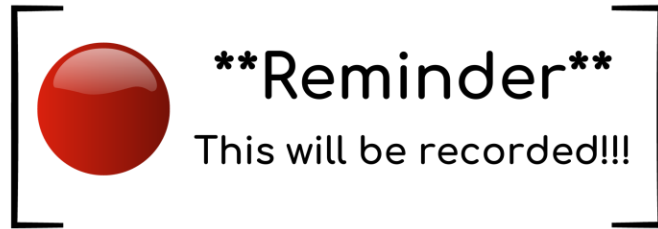


The mission of the Tennessee Valley Continuum of Care is to foster collaborative efforts that enhance awareness and create solutions to prevent, reduce, and alleviate homelessness in our region.

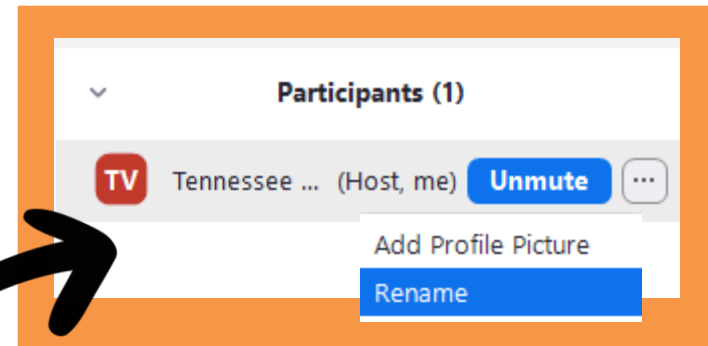
ANDERSON • BLOUNT • CAMPBELL • CLAIBORNE • COCKE • GRAINGER • HAMBLLEN • JEFFERSON • LOUDON • MONROE • SEVIER • UNION

April 2nd, 2024

House Keeping Notes:



This is how we will
take attendance!



Mute
your
audio!

Change your Zoom name to
include your first & last name,
pronouns (if you'd like), and your
organization.

CoC Basics

Katelyn McGuire – TVCoC Lead
Agency

Slides provided courtesy of HUD TA
– Region 4 CoC 101 Huddle
Presentation

Continuum of Care Roles and Structure



HUD Acronyms

- **APR:** Annual Performance Report
- **CAPER:** Consolidated Annual Performance and Evaluation Report
- **CE:** Coordinated Entry
- **CoC:** Continuum of Care
- **ES:** Emergency Shelter
- **ESG:** Emergency Solutions Grant
- **HDX:** Homelessness Data Exchange
- **HEARTH Act:** Homeless Emergency Assistance and Rapid Transition to Housing Act

Save this slide!

What is a CoC?

The CoC Program interim rule (578.5) says:

Representatives from relevant organizations within a geographic area shall establish a CoC for the geographic area to carry out the duties of this part.

What are Relevant Organizations?

...non-profit homeless providers, victim service providers, faith-based organizations, governments, businesses, advocates, public housing agencies, school districts, social service providers, mental health agencies, hospitals, universities, affordable housing developers, law enforcement, organizations that serve homeless and formerly homeless veterans, and homeless and formerly homeless persons.

The CoC is the convening and planning body for a set geographic area responsible for carrying out and implementing the requirements in the Interim Rule.



CoC Requirements



Operations



**System
Planning**



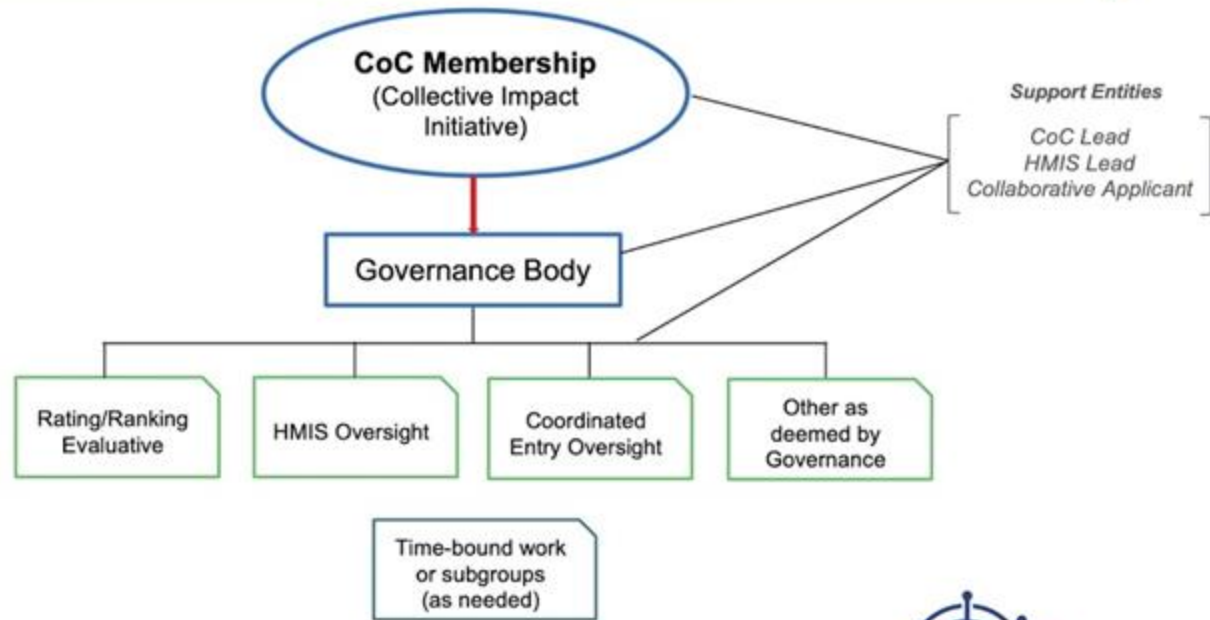
**Data
Management**



**CoC
Funding
Application**

PowerPoint Slide Show - [5508_Leverage Points CoC For Newsletters.pptx]

CoC's Example Organizational Structure



IMPACT HOMELESSNESS

Jan 2021

HUD Annual Requirements: CoC Collaborative Applicant Activities

CoC Program Registration

Registration opens the second Tuesday in January, per the CoC Program Registration Notice.

Housing Inventory Count (HIC)

Conduct the HIC during the last 10 days of January.

Grant Inventory Worksheets (GIW)

Review and ensure accuracy of the GIW record of all grants eligible for renewal within the CoC's geographic area.

Local Application Process

Conduct a local process to solicit, review, accept, and prioritize project applications.

CoC Program Competition

Submit the CoC Consolidated Application, which includes the CoC Application and the CoC Priority Listing containing all the project applications and their rankings.

Longitudinal Systems Analysis (LSA)

Submit LSA report in HDX 2.0 using Homelessness Management Information System (HMIS) data.

QUARTER 1

QUARTER 2

QUARTER 3

QUARTER 4

Point-in-Time Count (PIT)

Conduct the sheltered PIT count during the last 10 days of January. Conduct the unsheltered count at least every other year.

System Performance Measures (SPMs)

Submit SPM reports in HDX when notified by HUD; coordinate with ESG Program recipients.

PIT/HIC Data Entry

Submit PIT/HIC data in HDX, when notified by HUD.

Notice of Funding Opportunity (NOFO)

Read carefully the annual CoC Program Competition NOFO once released, prior to submitting funding applications to HUD.

Consolidated Plan

Participate in the Consolidated Planning process, submit the Consolidated Annual Performance and Evaluation Report (CAPER).

Grant Awards

When announced, review carefully the CoC Program awards and submit appeals by the published due date.
(Note: HUD's goal is to publish awards in Q4; award announcements sometimes occur in Q1 of the following year.)

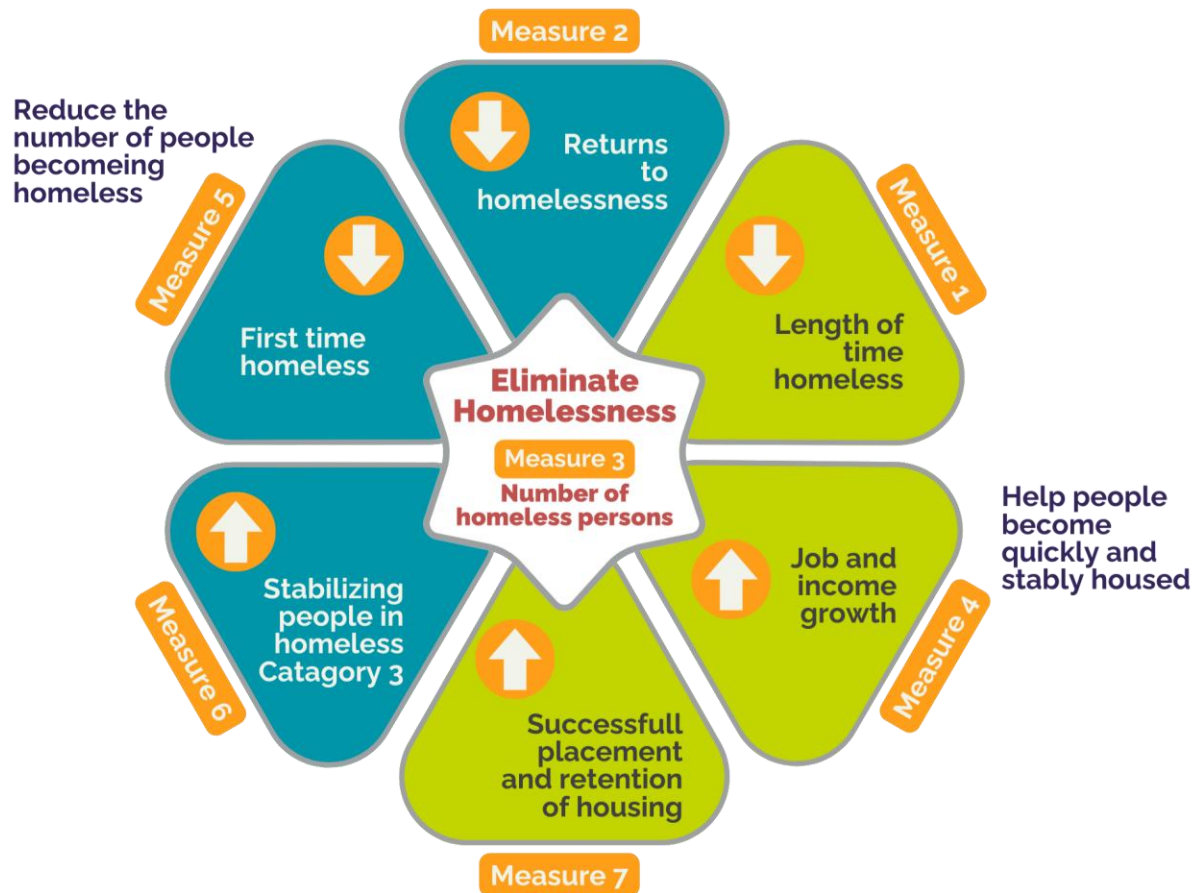
New Business:



Individual Agency News/Updates/ Agency Successes!

What are the System Performance Measures (SPM)?

HUD's System Performance Measures help communities understand how their system functions and whether they have deployed the right strategies and resources.



CoC Data Reports



Measure 3: Number of Homeless Persons

Metric 3.1 – Change in PIT Counts

This measures the change in PIT counts of sheltered and unsheltered homeless persons as reported on the PIT (not from HMIS).

	January 2022 PIT Count	January 2023 PIT Count	Difference
Universe: Total PIT Count of sheltered and unsheltered persons	588	616	28
Emergency Shelter Total	146	105	-41
Safe Haven Total	0	0	0
Transitional Housing Total	31	0	-31
Total Sheltered Count	177	105	-72
Unsheltered Count	411	511	100

Metric 3.2 – Change in annual counts

This measures the change in annual counts of sheltered homeless persons in HMIS.

	FY 2022	FY 2023	Difference
Universe: Unduplicated Total sheltered homeless persons	370	343	-27
Emergency Shelter Total	370	343	-27
Safe Haven Total	0	0	0
Transitional Housing Total	0	0	0

CoC Data Reports

Measure 1: Length of Time Persons Remain Homeless

Metric 1.1: Change in the average and median length of time persons are homeless in ES and SH projects.

Metric 1.2: Change in the average and median length of time persons are homeless in ES, SH, and TH projects.



a. This measure is of the client's entry, exit, and bed night dates strictly as entered in the HMIS system.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	FY 2022	FY 2023	FY 2022	FY 2023	Difference	FY 2022	FY 2023	Difference
1.1 Persons in ES and SH	359	337	57.56	52.35	-5.21	33	28	-5
1.2 Persons in ES, SH, and TH	359	337	57.56	52.35	-5.21	33	28	-5

b. This measure is based on data element 3.17.

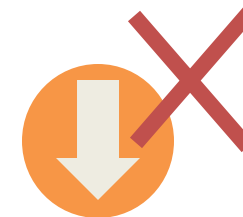
This measure includes data from each client's Living Situation (Data Standards element 3.917) response and time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations as if it were the client's actual entry date.

	Universe (Persons)		Average LOT Homeless (bed nights)			Median LOT Homeless (bed nights)		
	FY 2022	FY 2023	FY 2022	FY 2023	Difference	FY 2022	FY 2023	Difference
1.1 Persons in ES and SH (prior to "housing move-in")	591	432	242.53	23.94	-8.59	91	90	-1
1.2 Persons in ES, SH, and TH, and PH (prior to "housing move-in")	591	432	242.53	233.94	-8.59	91	90	-1

CoC Data Reports

Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH, or PH to a permanent housing destination in the date range two years before the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.



	Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)		Returns to Homelessness in Less than 6 Months			Returns to Homelessness from 6 to 12 Months			Returns to Homelessness from 13 to 24 Months			Number of Returns in 2 Years	
	FY 2022	FY 2023	FY 2022	FY 2023	% of Returns	FY 2022	FY 2023	% of Returns	FY 2022	FY 2023	% of Returns	FY 2023	% of Returns
Exit w as from SO	240	203	5	2	0.99%	5	3	1.48%	5	6	2.96%	11	5.42%
Exit w as from ES	91	93	12	5	5.38%	3	6	6.45%	13	8	8.60%	19	20.43%
Exit w as from TH	-	-	-	-	-	-	-	-	-	-	-	-	-
Exit w as from SH	-	-	-	-	-	-	-	-	-	-	-	-	-
Exit w as from PH	114	187	7	1	0.53%	2	2	1.07%	5	23	12.30%	26	13.90%
TOTAL Returns to Homelessness	445	483	24	8	1.66%	10	11	2.28%	23	37	7.66%	56	11.59%



Measure 7: Successful Placement from Street Outreach & Successful Placement in or Retention of Permanent Housing



Metric 7a.1 – Change in exits to permanent housing destinations

	FY 2022	FY 2023	Difference
Universe: Persons who exit Street Outreach	603	515	-88
Of persons above, those who exited to temporary & some institutional destinations	21	15	-6
Of the persons above, those who exited to permanent housing destinations	206	186	-20
% Successful exits	37.65%	39.03%	1.38%



Metric 7b.1 – Change in exits to permanent housing destinations

	FY 2022	FY 2023	Difference
Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing	604	391	-213
Of the persons above, those who exited to permanent housing destinations	343	181	-162
% Successful exits	56.79%	46.29%	-10.50%



Metric 7b.2 – Change in exit to or retention of permanent housing

	FY 2022	FY 2023	Difference
Universe: Persons in all PH projects except PH-RRH	31	38	7
Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations	26	37	11
% Successful exits/retention	83.87%	97.37%	13.50%



How can we improve our System?



Interpreting Performance Results:

Access –

- Project-level Policies Procedures
- Coordinated Entry
- Homeless Assistance Portfolio
- Data Quality of current information

Identify & Implement strategies for improvement.



Ideas from HUD –

- Data Quality Improvement
- Enhance Coordinated Entry System
- Strengthen Housing Focused Practices
- Scale Permanent Housing Interventions

Ongoing Performance Management



- Establish System-Wide Performance Goals & Benchmarks
- Develop a Performance Management Plan
- Monitor & Communicate Performance Year Round
- Build Capacity & Replicate Best Practices
- Incorporate Performance into System Planning

Governing Council Opportunities

The Governing Council is looking to fill the following seats with individuals or organizations that represent/serve the following populations:

- Persons with HIV/AIDS
- Unaccompanied Youth

Upcoming Training

Tenants Right's Training

Legal Aid of East Tennessee

Fair Housing Training

Legal Aid of East Tennessee

Mental Health First Aid

Metro Drug Coalition

Tenant Right's Training



Date: April 19, 2024

Time: 12p-1p EST

Location: Virtual Lunch & Learn

Registration link to come

CoC Committee Updates



HMIS & Data Management – Andy O’Quinn –
andy.oquinn@oakridgetorch.org

Coordinated Entry – Tiffany Higginbotham
tiffany.Higginbotham@va.gov

PIT/HIC – Nikki Lynn – nlynn@tvceh.org

Homeless Awareness & Advocacy – Katelyn McGuire –
kmcguire@tvceh.org



Discussion/Questions



The floor is open for other questions
or discussions.

Discussion Question

CoCs were created to strive towards solutions to homelessness while knowing that local communities know what solutions would serve their folks best.

- What challenges do you face in your community when moving toward solutions to homelessness?
- What are some success stories from your community regarding solutions to homelessness?
- What type of resources would be helpful to create change in your community (printed informational materials, networking events, training on certain topics, etc.)?

Next Meeting



Virtual Meeting -

May 7th @ 10 am

Link is provided via email before the meeting as well as in the invitation.

2024 CoC Meeting Dates



January 9—In person

February 6

March 5

April 2—In person

May 7

June 4

July 2—In person

August 6

September 3

October 1—In person

November 5

Thank you for attending!



Proud CoC Members

